

Umbrella Warranty:

FiberBuilt Umbrellas & Cushions warranties our two piece fiberglass ribbed Garden, Patio, Terrace, Market and Beach Umbrellas, and all wood umbrellas, as well as all bases, cabanas and upholstery work for a period of one year from the date of purchase, to the original purchaser, against defects in materials and workmanship. Additionally, fiberglass support ribs on our Market and Beach Umbrellas are warranted for five (5) years from the date of purchase. Prestige Collection Umbrellas (Augusta, Bambusa, Bridgewater, Contempo, Lucaya, Nitro, Palm and Riva) are warranted for a period of five (5) years from the date of purchase, to the original purchaser, against defects in materials and workmanship. Fiberglass support ribs on all Prestige Collection Umbrellas are also warranted for five (5) years. For the warranty to apply, all umbrellas must be secured in a properly weighted base. Though our umbrellas have successfully passed wind tests over 50 miles per hour, FiberBuilt Umbrellas & Cushions does not recommend allowing umbrellas to remain open during storms or strong winds. Customer is responsible fortaking the umbrella down when winds reach unsafe conditions. Normal care and maintenance of products is required to insure years of problem free use. Damaged umbrellas should be immediately taken out of service. This warranty does not cover the umbrella pole, crank or tilt, glass tops, glides, normal fading of fabrics and finishes and chemical stains. This warranty does not cover any damage due to acts of God, abuse, misuse or vandalism incurred to the umbrella after purchase, nor does it cover customer's own material. For warranty to apply products must be properly cared for and maintained. Modifications made to the product after production may void warranty. This warranty does not provide coverage or reimbursement for loss of use, time, inconvenience or other damages resulting from any defect in the product.

Furniture Warranty:

We warranty our Guy Harvey Outdoors furniture for a period of three (3) years for residential and one (1) year for commercial use from the original date of purchase to the original owner. This limited warranty covers defects in workmanship and materials of the product. We will repair or replace the defective part or product at factory discretion with the same or similar product (if original is discontinued) at no charge. The warranty does not cover freeze damage within the frames. Furniture is not to be stored upside down as water can enter the frame and cause structural damage if it freezes.

Fabric Warranty:

Fabric options offered vary by product. Marine grade solution dyed acrylic fabrics are warranted against light fastness for a period of six (6) to ten (10) years depending on the fabric mill. Furniture grade solution dyed acrylic fabrics and acrylic blends are warranted for a period of three (3) to five (5) years depending on the manufacturer. The fabrics are covered under a limited prorated warranty provided directly from the fabric mill. This warranty covers the fabric becoming unserviceable because of loss of color or strength from normal exposure conditions including sunlight, mildew, rot and atmospheric chemicals. Warranty does not cover ripped, torn or frayed fabric. It does not cover labor and installation supplied by FiberBuilt Umbrellas & Cushions/Guy Harvey Outdoors or any other dealer. In the event that your fabric fails, please contact us to inspect fabric, submit a claim and secure replacement fabric. All fabric must be properly maintained and cleaned regularly for the warranty to be effective. Spun Acrylic, vinyl coated weaves and select marine grade fabrics do not carry an additional warranty.