

Limited Warranty:

All products manufactured by Polly Products are warranted against defect in materials and/or workmanship and in accordance with our published specifications. Polly Products further offers a limited fifteen-year (five -year full) prorated warranty against structural failure of recycled plastic- it is further warranted not to rot, split, crack or splinter during this period.

The above warranties commence on the date of invoice issued from Polly Products and after five years of full warranty is prorated at the rate of 15% for the next five years and 2% for years 10-15. Should any failure occur within the warranty period, Polly Products shall, upon written notification and return of defective part(s), correct the part or parts either by repairing the defective part or parts or by supplying a new part or parts within 60 days of receipt of the defective part(s). Polly Products shall, at its expense, deliver the repaired or new part(s) to the customer's location; however Polly Products shall not be responsible for providing labor or incurring the cost of labor to remove the defective part or parts and install any repaired or new part or parts. All replacement parts shall be guaranteed for the balance of the original warranty period.

The warranty is valid only if the products have been assembled and installed as per Polly Products, instructions provided with each shipment and if the products have been properly maintained and inspected annually. This warranty does not cover claims for items that have been subject to misuse, neglect, accident, or vandalism or that have been modified, altered, or repaired by anyone other than Polly Products; its authorized representative; or others designated by Polly Products, to modify, alter, or repair the product.

This warranty is exclusive and is in lieu of all other warranties, whether express or implied, including, but not limited to, any warranty of merchantability or fitness. In addition, no other warranty, oral, written, or implied, may be substituted for the warranty stated above. To the extent permitted by law, Polly Products shall not be liable for any incidental or consequential damages.